



Placement & Start-Up Cell

Dr. Harisingh Gour Vishwavidyalaya, Sagar (M.P.)

Ref. Placement/2023/193

Date- 16/10/2023

We are excited to announce an upcoming placement drive by TECH MAHINDRA, a renowned company. This presents an excellent opportunity for all our pass-out and final semester students to kickstart their careers with a leading organization.

Registration: To participate in the placement drive by TECH MAHINDRA, interested students are required to register using the following link:

<https://forms.gle/nB6t7GzTGMJ7WWJ7A>

Eligibility Criteria: Educational qualification – graduate/postgraduate/diploma can participate in this placement drive.

For any queries or assistance regarding the placement drive or registration process, please feel free to contact our placement cell at 9425425964, placementcell@dhsgsu.edu.in or visit the Placement Cell Office.

This is an excellent opportunity for you to launch your career with a dynamic and forward-thinking company like TECH MAHINDRA. We wish you the best of luck in your preparations, and we look forward to seeing you shine at the placement drive!

For all other details read the Job description in next page.

Last date for registration- 19/10/2023

Prof. G.L Puntambekar,
Coordinator, Placement Cell

Job Description

Tech Mahindra being a part of the Mahindra group holds a legacy of 75+ years with itself, with a presence across 100+ countries we have turnover of \$21 billion, and an employee strength of 2,50,000+ employees.

We intend to join hands with your esteemed campus in order to fulfill our corporate requirements with the fresh and talented pool of students from the campus.

And As per your discussion with Ronak, currently we are hiring for CSA (Customer Support Associate) profile, And the requirements are listed below:

We have two modes available with us Work from Home and Work from Office

The requirements for Work from Home are:

- **Laptop/Desktop with genuine window 10**
- **Wi-Fi/Dongle with good internet connectivity**
- **Power back up required.**

Required details:

- Candidates should have good spoken and written English.
- Job profile – CSA (Customer Support Associate)
- Salary – 1,70,000 to 3,60,000 LPA
- Educational qualification – min 10+2/graduate/postgraduate/diploma
- Gender – Both (Male/Female)
- Project- **E-Commerce, Banking Sector, Retail, Telecom**
- Language – English and Hindi (Regional languages would be an add on)
- Ready to work in a 24*7 environment
- Min Age: 18 years
- Confident & Self Motivated
- Basic Computer Knowledge

Regional Languages fluency will be preferable:

- Tamil
- Assamese
- Bengali
- Gujarati
- Marathi
- Telegu
- Kannada
- Punjabi

Interview process:

- HR round
- Typing test
- Versant (As per process requirement)
- Operations round
- Final round

Perks and benefits:

- PF Deduction (As per salary)
- ESI Deduction (As per salary)
- Transport Facility in odd hours
- Subsidized meals

- Medical Insurance (As per eligibility)

Note: Post completion of 1 year in the organization the shortlisted candidates will be eligible for cross functional movement through Internal Job Promotions (IJPs), that means they can move into their specialized departments.

We take pride in stating that we are present across India and our office facilities are in all the major cities of the country:

- Noida/ Delhi
- Chandigarh
- Ahmedabad
- Gandhinagar
- Pune
- Mumbai
- Bangalore
- Chennai
- Hyderabad
- Warangal
- Vizag
- Kolkata
- Bhubaneshwar
- Prayagraj
- Lucknow

Important:

- Please be informed that Tech Mahindra doesn't indulge into any paid partnerships and as a result we are not liable to pay anything for the drives that we conduct.
 - Please make necessary arrangements for the conveyance and stay (if required).
- Usage of **TECH MAHINDRA's** name for any hiring drives, advertisements or any publications without documented approvals/confirmations would lead to serious implications. Charging in the name of Tech Mahindra is strictly illicit.