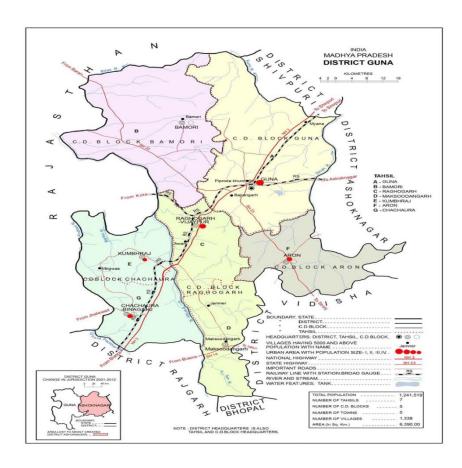
# Report on Monitoring of Programme Implementation Plan (PIP) under National Health Mission 2021-22





#### District:Chachoda

(Madhya Pradesh)



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## Quality Monitoring of Programme Implementation Plan under National Health Mission in Chachoda District 2021-22 (M.P)

#### A. Overview of the district

The proposed district Chachora is situated in the state of Madhya Pradesh, along Rajasthan border. Chachoda is currently a part of Guna district. Chachoda has been announced as a fifty forth district of Madhya Pradesh by the Kamalnath cabinet, on 18 March 2020. During the PIP team visit it was found that no district level activities are being functional here. It is observed that on ground level, the Chachoda district has been demarcated, but no administrative units has still been established. No separate funds have been allocated for Chochada district during the assessment year. As per the population census 2011, the total population of Chachoda is 21860 out of which 11502 are males and 10358 are females, thus the average sex ratio of Chachoda is 901. Major casts found in this region are Meena, Gujjar, Bhil, Lodha more specifically the region has been dominated by Meenas of the region, who are said to migrate from the adjacent state of Rajasthan. The economy of the district is mainly dependent on agriculture.

A.1 The key socio-Demographic indicators

Key Socio-Demographic Indicators					
Sr.	Indicator	MP		Chachoda	
		2001	2011	2011	
1	No. of Districts	45	50	-	
2	No. of Blocks	333	342	-	
3	No. of Villages	55393	54903	150	
4	No. of Towns	394	476	1	
5	Population (Lakh)	60.34	72.63	21860*	
6	Decadal Growth Rate	24.3	20.3	26.91	
7	Population Density (per (Km <sup>2)</sup>	196	236	209	
8	Literacy Rate (%)	63.7	70.6	50.57	
9	Female Literacy Rate (%)	50.3	60.6	51.4	
10	Sex Ratio	919	930	901	
11	Sex Ratio (0-6 Age)	932	918	871	
12	Urbanization (%)	26.5	27.6	24.6	
13	Percentage of SC (%)	15.2	15.6	15.2	
14	Percentage of ST (%)	20.3	21.1	15.3	
Source: Census of India 2001, 2011 various publications, RGI.xx *21 thousand 8 hundred sixty					

It is observed that the population density of the study area Chachoda is 209 which is less than that of the Madhya Pradesh. The literacy rate and the female literacy rate of Chachoda are both

significantly less as compared to that of the Madhya Pradesh. Poor sex ratio is observed in the Chachoda area. The percentage of SC population of Chachoda is almost same as of the Madhya Pradesah. The percentage of ST population is significantly lesser than that of the State. Urbanization is slightly differ from the State.

The following Health facilities were visited in the district-

Sr.	Health Facility	Date of visit	Distance from district
			Headquarters
1	Community Health Centre Binaganj	16.01.2021	40
2	PHC-HWC Chachoda	17.01.2021	62
3	SHC-HWC RaniKhejra	17.01.2021	64

#### **B. Community Level Assessment**

#### **B.1 Service Indicators**

- It is observed that the people living in rural areas generally prefer govt. Hospital. Community interaction at the SHC-HWC Rani Khejra has revealed that full range of services are presently not available at the village level. It is understood that SHC do not have resident facilities, and staff commute from nearby places .However efforts are being made to appoint CHOs at SHC-HWC from the native places to the extent possible.
- People have been satisfied with the services of govt. Hospital. People say that the
  condition of hospital is better than before. After interaction with community, it has
  been concluded that the people are aware of the bed effects of tobacco, alcohol use of
  solid pollution, ear pollution of drinking water.
- It is found that the ASHA has a constant door to door visit. The relationship of ASHA
  with the community has been found healthy. Medicine, checkups and referral
  transportation facilities are available for community. The services in the govt.
  Hospital are provided free of cost according to community members.
- Interaction with the anganwadi revealed that during Covid pandemic services at the SHC were severely affected and local healers have taken undue benefit of the situation by treating people and taking hefty money in the name of covid treatment. The situation improved since the joining of CHO who is native to the place. Villagers also informed that the presence of CHO in the villages has put a halt to the malpractices of local healers and quacks.

#### C. Assessment of Services Delivery Sub Centre Rani Khejara

- The service indicators at Rani Khejara sub centre are functional as, observed that facility like that ANC, Malaria testing, NCD, OPD and screening type services are available in the sub canter.
- During inspection it was found that the building of the sub centre is in very good condition. Other important services are as follows
  - a.24\*7 running water facility is available.
  - b. The sub centre is running with the facility of geriatric and disability friendly.
  - c. drinking water facility is available.
  - d. There is reflection of the branding outside the sub centre.
  - e. Specified area for Yoga is available in the sub centre.
  - f. OPD waiting area has sufficient sitting space.
  - g. There is no separate toilet facility for both men and women.
  - h. ASHA rest room is not available.
  - i. Drug store room with rack is not available.
  - j. No power backup facility is available.
  - K. There is no pit at the sub centre under bio medical waste.
- The centre is functional with one ANM, One CHO, One MPW and 9 ASHA workers.
- IT services like laptop, electronic smart phones, internet connectivity are available.

  The tablets are also available in the sub centre,
- A list of 40 types of essential medicines is available in the sub centre, all the above 40 types of medicines were found during the visit. The anti TB drugs are not available in the centre.
- In the last 30 days instead of 5 shortage drugs they have reported only one shortage drug namely Eye drops. Medicines are available in the centre for hypertension and diabetes disease. It is reported that the medicines for hypertension and diabetes patients are distributed by CHO.
- Adequate availability of tasting kits and rapid diagnostics is reported. The sub centre has BP instrument, thermometer, and glucometer machine for diagnostic of patients. Identification of high risk women is done by ANM successfully.

- No maternal death reported in the sub centre in the previous year and current year. Child death in the sub centre is reported 0 in current year and one death reported in previous year. Vaccines and hub cutter is available at the centre.
- Micro plan is available for immunisation at the centre. It is reported that all the baby who are discharged from the SNCU unit are followed up by the ASHA worker. ASHA makes list of all eligible target couple.
- No trained provider is available for IUCD/PPIUCD.ASHA workers gives services and information about family planning programme to the concerned.
- The number of person above 30 year of age in the HWC segment of population is 2170. A CBSC form has filled in last 6 months. Number of individuals screened and confirmed during last 6 months

	Screened	Confirmed
a. Hypertension	248	79
b. Diabetes	201	65
c. Oral Cancer	71	Nil
d. Breast Cancer	20	Nil
d. Cervical Cancer	65	Nil

- The sub centre has screened 248 and 201 hypertension and diabetes patients respectively, out of which 79 and 65 confirmed cases were found.
- The sub centre screened 71, 20, and 65 oral cancer, breast cancer and cervical cancer respectively, none of which has been confirmed.
- Individual who have suffered with lifestyle management, hypertension, diabetes and other common disease. The medicines were distributed to them as 300, 79, 65 and 203 respectively during last 6 months.
- The source of getting above drugs is procured by HWC. The wellness activities are found functional on the sub centre. IDSP form and S form are to be filled by the ANM.
- Status of tuberculosis in the area-

Indicators	Last Year	<b>Current Year</b>
1.Number of presumptive TB patients identified	30	9
2.Number of presumptive TB Patients referred for	30	9
testing		
3.Number of TB patients diagnosed out of the	3	1
presumptive patients referred		
4. Number of TB patients talking treatment under the	3	1
sub canter area		

Some important remarks for TB patients are mention as follows

- (i) Number of presumptive TB patients are identified as 30 and 9 in last year and current year respectively. All were referred cases to DH.
- (ii) Number of TB patient diagnosed out of the presumptive patients referred was 3 and 1 in last and current year respectively.
- (iii) Number of TB patients taking treatment under the sub center area are three and one in last and current year respectively.
- The ASHA has availed HBNC kit and drug kit both. Incentives were given on time to ASHA. 54 villages celebrated as health and sanitization day in the last 6 months
- Performance incentives are distributed to the CHO and his team on a monthly basis. It is reported that the CHO and HWC staffs are involved in VHSNC/MAS meetings.
- Records of TB cases and malaria patients are maintained, while other diseases such as palliative cases, Dengue and Chinkugunya and Leprosy cases are not maintained.
- Last year an amount of Rs. 20,000 was received, which was fully spent. There is a service of 108 ambulances available in the sub center area.

#### **C.1** Assessment of Challenges and Root Causes

Challenges	Root Cause		
a. There is no ANC investigation inside	a. The facility of ANC test should		
the centre, due to which the problem is	provided at the centre.		
faced by the beneficiaries.			
b There is no boundary wall in the sub	b. Boundary wall should be built.		
centre, so there was a problem of the			
kettles in the campus.			
c. During the days of rainy session, water	c. Necessary Action should be taken from the		
gets filled around the sub centre, which	district level administration to drain the water.		
create problems.			
d. The problem of drinking water arises in	d. Necessary Action should be taken for		
the summer days.	Bore in sub centre.		
e. ANM is not fully aware of all feasters of	e.ANM should be provided continuous		
ANMOL software.	detailed training of ANMOL		

#### D. Assessment of Service indicators of PHC Chachoda

- Chachoda PHC is with a good building condition run with OPD time during 9
   AM to 4 PM. It is not under PPP model.
- The basic infrastructure of PHC is observed as follows:-
- Running water facility is available during 24x7. Geriatric and disability friendly services are available. Clean functional toilets are available, Drinking water facility is also available. The OPD waiting area has sufficient sitting arrangement. ASHA rest room is not available. Drug storeroom with rack is available. The power backup is available.
- Chachoda PHC is functional as a 12 bedded hospital. The OPD, IPD, delivery services, pathology lab and Immunization are found in the centre. Delivery services are functional daring 24x7, and Tele-medicine/consultation services are not available here.
- In chachoda PHC, the staff nurse, ANM, LTs, and pharmacist are working. Each one is working on one post on contractual and regular mode.
- Basic IT services like Desktop/Laptop, smart phones are provided to all ASHA.
   Internet connectivity is available. Kayakalp programme is functional in the chachoda PHC, but the authorities did not inform about the facility score. NQAS Programme is not running in the PHC.
- A list of 112 types of drugs is provide by the Chachoda PHC, but availability of drugs is not reported at the time of PIP visit.
- In the last 30 days, it is informed that the two drugs are available short as 1. Anti D injection 2. Antibiotic. Availability of hypertension and diabetes drugs is reported, but their names were not given. The availability of essential consumption with sufficient supply.
- No X-ray service is available at the PHC. Diagnostic services like pathological
  tests are free for all type of patients. Availability of testing kit/Rapid diagnostic
  is found in sufficient number. Delivery services in the centre are functional. The
  shortage of equipments like delivery table is reported at the centre.
- Payment under JSY is reported up to date. The facilities given under the JSSK beneficial are as given (i) free delivery services (ii) free drugs services including

- consumable items (iii) free diagnostic (iv) free referral transport (v) no user charges.
- Facilities which are not given to the JSSK beneficiating are as- (i) free diet (ii) free blood services.
- Dakshta training was given for staff nurses. It was completed from Gwalior.
- No maternal death is reported in the previous year and also no death is reported
  in the current year, while one child death each has been reported in the previous
  and current year.
- Vaccines and hub cutter are available in the centre.
- The mother is counselled to feed the baby within the one hour of birth. The IUCD/PPICD training is given to the relevant staff. It is noted that FPLMIS has been implemented.
- Availability of functional adolescent friendly health clinic is working smoothly.
- NCD clinic works on fixed days (Two).
- It is reported that the patients of hypertension, diabetes, Oral Cancer, Breast Cancer and Cervical Cancer ware not screened within the chachoda PHC during last 6 months.
- It is found that the wellness activity is conducted. It is noted that weekly entry of data is done in P and L format under IDSP.
- The main points of the TB elimination programme are as given (a) facility is a designated microscopy centre (b) during last six month 66 samples were collected for TB patients (C) Anti TB drugs are available in the PHC (d) There is no sample transport mechanism in the PHC
- Data entry is done in Malaria cases.
- The amount Rs. 1,75,000 received under NHM in last year and all is utilized.
- Data entry is done in HIMS, MCTS, ANMOL, IHIP, HWC portal and Nikshay portal. Ambulance Services are running on the basis of centralized call centre in PHC.
- A total number of 22 cases referred from sub centre to PHC in last month

#### **D.1** Assessment of Challenges and Root Causes

Challenges	Root Cause
a. Health services are not running properly due to shortage of medical staff in the PHC	a. Medical staff should be filled as per the requirement.
b The temporary workers who are working in the hospital are not satisfied about the honorarium.	b. Worker's honorarium related things should be resolved.
c. ANM worker is not familiar with all the features of ANMOL software. It is causing problems in data entry.	c. ANM worker should be given training of ANMOL software on a continuous basis.
d Lack of necessary medical equipment like digital warmer, medical Refrigerator, NBSU warmer has been reported.	e. The concerned medical equipment should be provided at PHC.
e. Lack of IT infrastructure has been reported such as low internet speed etc.	e. IT infrastructure should be upgraded

#### E. Assessment of Services indicator of CHC Binaganj

• CHC Binaganj OPD operates between 9 AM to PM with a 20 years old building. The condition of the labour room is very poor inside it.

The facilities available in CHC Binagani are as-

- a. 24\*7 running water facility b. clean functional toilet available c. Drinking water facility available d. OPD waiting area has sufficient sitting arrangement e. drug store room with rack in available.
- Other facilities which are not there are
  - a. Facility is geriatric and disability friendly b. ASHA rest room is not available.
- CHC Binaganj is operated with a 18 bedded hospital.
- Other facilities which are available in Binaganj CHC are as given as –
   OPD/IPD, 24 hour emergency, minor trauma, post mortem, Blood transfusion unit,
   FP services.
- Specialized doctors including O&G, Paediatric, General Surgery, Anaesthesiology, Dental, USG are not available, while there are specialist doctors in medicine and Ophthalmology are available.

- In CHC Binaganj X ray and new born stabilizer units are functional, 24\*7 hours. Most of the Doctors' specialists' service is not available in the hospital. General emergency services are available in the hospital. Minor operation theatre is also available in the CHC
- The hospital has a blood storage unit, but at the time of visit, no blood begs were available. It is reported that the Blood service is given free for JSSK beneficiary.
- Sharp pit is available as medical waste management practice.

#### E.1 Human Resource details-

HR	Sanctioned	Regular	Contractual
MO (MBBS)	0	2	0
Medicine	0	0	0
ObGy	0	0	0
SNs/GNMs	-	5	1
LTs	-	1	2
Pharmacist	-	2	1
Dental Assistant	0	0	0
Hospital/Facility Manager	0	0	0
EmOc trained doctor	0	0	0
LSAS trained doctor	0	0	0

- The posts of specialized doctors including Medicine, ObGy, Paediatrician, and Anaesthetist are not available. The other HR information is shown in the above table.
- It is noted that the CHC is functioning with the basic IT service like Desktop, Laptop and internet connectivity is available here.
- Kayakalp programme runs in Binaganj CHC, This CHC has got facility score 86%, so the award has been received. It is observed that NQAS is not available.
- It is reported that the LaQshya programme is running in the CHC, in which labour room and Operation Theatre are providing good services under the scheme.
- List of essential medicines is provided by CHC.
- It is noted that implementation of DVDMS supply chain management system is functional in the CHC.
- Information about the shortage of five medicines is not provided. Availability of essential consumables item is in sufficient supply. Availability of essential

- diagnostic services is available in house. There are 27 number of tests performed in the CHC pathology.
- It is reported that X ray services operates inside the hospital and is also certified with AERB. Lab and X ray diagnostic services are free for all patients. All types of testing kits are available in sufficiently.
- JSSK scheme is dully running in CHC with all essential service parameters like free delivery, free diet, free drugs, free diagnostics, free blood service, free referral transport, and no user charges.
- High risk pregnant women are identified. It is observed that the PMSMA services are functional. It is provided on every month date on 9<sup>th</sup>.
- CHC have a register for entering birth and death. No maternal and child death reported in the previous year and current year. There are comprehensive abortion care services available in the CHC.
- There are 508 newborns who are immunized with basic birth doses at the facility in the last three months. There are 518 newborns breastfed within an hour of birth.
- There are 4 sterilizations performed in last one month in CHC. Trained provider for IUCD/PPIUCD is available. Staff Nurse and ANM counsels the family planning services.
- Adolescent Friendly health clinic is functional at the CHC. Its counselling is given by the staff nurse.NCD clinic operates in the CHC 6 days a week.
- There is trained provider in Cancer services in the CHC.
- Patients of various diseases were screened and found confirmed as fallows in the last six months-

	Screened	Confirmed
f. Hypertension	1800	150
g. Diabetes	1300	84
h. Oral Cancer	0	0
d. Breast Cancer	0	0
i. Cervical Cancer	0	0

- In CHC Binaganj 1800 and 1300 cases of hypertension and diabetes were screened, out of which 150 and 84 cases were found to be confirmed, while there was no screening for oral cancer, breast cancer and cervical cancer.
- It is noted that the weekly entry of data is done in the P and L format under IDSP.

- The main points of the TB elimination programme are as given
  - a. The facility is a designated microscopy centre.
  - b. Anti TB drugs are available in the CHC.
  - c. All TB patients have an mandatory HIV testing.
  - d. All TB patients tested for diabetes mellitus.
- Maintenance of records on CHC is given below
  - TB treatment card cases, TB notification registers, Malaria cases, Leprosy cases Palliative cases, Dengue and Chikungunya cases.
- It is verified that the data entry is updated on HIMS, MCTS, IHIP, and Nikshay Portal. Ambulance Services are running on centralized call centres in CHC.
- 126 cases are referred from sub centre / PHC to CHC, while 80 cases have been referred to the district hospital from CHC.

#### **E.1 Assessment of Challenges and Root Causes**

Challenges	Root Cause				
a. Due to lack of MO in Binagang CHC,	a. MO should be appointed immediately				
services are not running properly.					
b. There is a shortage of Doctor b The specialist Doctor postsw should be					
Specialists.	filled up soon.				
c.CHC building is very old.	c.CHC building should be extensively				
	renovated.				
d. Basic medical equipments like	d. Basic medical equipment should be made				
sonography is not available.	available.				
e. Operation theatre is required.	e. Operation theatre should be established.				

#### **F.** Action taken points /Recommendations:

- Chachoda was announced on 18 March 2020 as a 54<sup>th</sup> proposed district, by the Kamalnath cabinet, but during the visit it was found that no district level activities are being conducted here. Clarity among people should be maintained by government here, so that all district level facility can be generated.
- It is observed that the ground level status is that Chachoda district has been demarcated, and but no administrative units has been established, hence govt should show its will towards doing this.
- No separate funds have also been allocated for Chachoda district. It is working along with Guna district as before. So it is necessary to issue new secure the guideline.
- During the visit the lack of infrastructure has been noticed in the sub centre, PHC and CHC, so necessary action is needed for expansion and renovation.
- There is also not enough availability of IT infrastructure like internet connectivity, computer, tabs etc, so there is a need to make the above in a sufficient manner.
- Lack of HR has been noticed in many hospital units (CHC, PHC, SHC) of the district. So vacant positions must be filled immediately.
- There in a need to run a continuous training programme of ANMOL to ANM workers.
- After contacting the people, it has come to the notice that the announcement of Chachoda district has been done in a hurry, also discussion with Chachoda (Guna) officers it come to the knowledge that this district was announced in political situation, before that no formalities of district were completed.
- The public is demanding that the sub centre should be upgraded to HWC level, so that the facilities of the people be increased.
- ANC testing is being demanded in the Sub centre therefore, according to the demand
  of the people the facility of ANC testing should be provided inside the centre itself.



## Population Research Centre Ministry of Health and Family Welfare, GoI, New Delhi



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## Schedule for PIP Monitoring

A. Service Delivery: Sub Centre (HWC) Ranikhejara

Name of facility visited	Ranikhejara
Whether the facility has been converted	☑Yes /□No
to HWC	
Standalone/Co-located	Standalone/ Co-located
	Co-located with (if applicable):
Accessible from nearest road head	☑ Yes/□No
Date of Visit	
Next Referral Point	Facility: CHC
	Distance: 14 KM

Please remember that along with the checklist you have to list five key challenges observed in the facility and explore the root causes during the discussion in the facility and document them.

Indicator		Remarks/C	) bservati	on		
1. List of Services available	Yes					
	AN	C, Malaria, NCD, Screening				
2. Condition of infrastructure	Cor	Comments:				
/building	Good					
Please comment on the condition		124x7 running water facility				
and tick the appropriate box	$\boxtimes$	Facility is geriatric and disa	ability fri	endly		
		Clean functional toilets avai	•	•		
		for Male and Female)	` ]	L		
		Drinking water facility avail	able			
	✓OPD waiting area has sufficient sitting arrangement					
	✓ ASHA rest room is available					
	⊠Drug storeroom with rack is available					
	⊠Branding					
			lfare acti	vities		
		Power backup: On process	marc acti	VILICS		
2. Diamediantement		rower backup. On process				
3. Biomedical waste management practices	No					
4. Details of HR available in the	HR San. Reg. Cont.					
facility (Sanctioned and In-place)		ANM/MPW Female	1	1	0	
(Sunctioned and in place)		MPW Male	1	1	1	
		MLHP/CHO	1	1	1	
		ASHA	9	0	0	•
		Others		Ĭ	Ŭ	

Indicator	Remarks/Observation				
5. IT Services	Functional Tablet/laptop with CHO: ✓ Yes/□No				
	Electronic Tablets with MPWs (ANM): ✓ Yes/□No				
	Smart phone given to all ASHAs: ☑Yes/□No				
	Internet connectivity: ✓ Yes/□No				
	Quality/strength of internet connection:				
6. Availability of list of essential	☑Yes/□No				
medicines (EML)/ drugs (EDL)	If yes, total number of drugs in EDL 40				
	EDL displayed in OPD Area: ✓ Yes/□No				
	No. of drugs available on the day of visit (out of the EDL) 40				
7. Are anti-TB drugs available at the SHC?	□Yes/ ☑ No				
	If yes, are there any patients currently taking anti-TB drugs				
O charte as of 5 milesity days of from	From the SHC?   Yes/  No				
8. shortage of 5 priority drugs from ED in last 30 days, if any	1 Eye drops				
ED in last 50 days, if any	$\begin{bmatrix} 2 \\ 3 \end{bmatrix}$				
	4				
	5				
9. Drugs Available for-Hypertension	1 Yes				
& Diabetic patients:	2 Yes				
	3 Yes				
10. Shortage of sufficient number of	1 Yes				
Hypertension & Diabetic in last	2 Yes				
7 days	3 Yes				
11. Are CHOs dispensing medicines for hypertension and diabetes at SHC-HWC	✓Yes/□No				
12. Availability of Testing	Sufficient Supply				
kits/Rapid Diagnostic Kits	Minimal Shortage				
	Acute shortage				
13. Availability of	BP instrument: ✓ Yes/ □No If yes Type				
	Thermometer: ✓ Yes/□No				
	Contraceptives: ☑Yes/ ☐No If yes, Type				
	Glucometer: ✓ Yes/□No				
14. Line listing of all Pregnant women in the area	☑Yes/□No				
	High risk women identified: Yes/ No				
	MCP cards duly filled:□Yes/□No				
15. Number of Maternal Death	Previous year: 0				
Review conducted	Current year: 0				

Indicator	Remarks/Observation					
16. Number of Child Death Review	Previous year: 1					
Conducted	Current year: 0					
17. Availability of vaccines and hub cutter	✓Yes/□No					
	<ul> <li>◆ Awareness of ANM on vaccine schedule: ✓ Yes/□No</li> </ul>					
	Awareness about open vi	ial policy: □	]Yes/□No			
18. Availability of micro-plan for immunization	☑Yes/□No					
19. Follow up of:	SNCU discharge babies:	Yes/□No				
	LBW babies: ✓ Yes/□No					
20. Line listing of all eligible couple in the area	☑Yes/□No					
21. Availability of trained provider for IUCD/PPIUC	□Yes/☑ No					
22. Please comment on utilization of other FP services	CHHAYA, NIRODH, EC ,F	PILL etc are	given			
23. Number of individuals above 30 Years of age in the HWC population	2170	2170				
24. Number of CBAC form filled in last 6 months	Yes					
25. Report for number of individuals for whom CBAC from has been filled in last six months.	Score with below 4: NA 4 and above score: NA					
26. Whether universal screening of NCD has started	☑Yes/□No	☑Yes/□No				
27. Number of individuals screened		Screened	Confirmed			
for the following in last 6 months:	a. Hypertension	248	79			
	b. Diabetes	201	65			
	c. Oral Cancer	71	Nil			
	d. Breast Cancer	20	Nil			
	e. Cervical Cancer	65	Nil			
28. Number of individuals who had	Advised for Lifestyle manag					
initiated treatment for HTN, DM	Medicines for Hypertension	: 19				
and others during last six months	Medicines for Diabetes: 65 Medicines for Others: 2031					
29. Source of getting drugs/	From SC-HWC:					
medications	From Linked PHC: Binagan	i				
for individual	From other govt. facilities: (Specify)					
	From Pvt. Chemist, shop: NA					
Number of individuals taking medication for HTN and DM during						
last six months	(Average OOP/month)					

Indicator	Remarks/0	Observation		
30. Status of use of:	<ul> <li>Tele-consultation servicesyes</li> <li>HWC Appyes</li> <li>Details: Daily OPD</li> </ul>			
31. Whether wellness activities are performed  32. Whether reporting weekly data in S from under IDSP	✓Yes/□No Frequency: ✓Yes/□ No			
33. Status of Tuberculosis in the	Indicator	Last year	Current year	
area:	Number of presumptive TB patient identified:	30	9	
	Number of presumptive TB patients referred for testing	30	9	
	number of patients diagnosed out of the presumptive patients referred	3	1	
	Number of TB patients taking treatment under the Sub centre area	3	1	
34. ASHA Interaction				
Status of availability of     Functional HBNC Kits     (weighing scale/digital     thermometer /blanket or warm     bag)	Yes			
Status of availability of Drug     Kits (Check for PCM/     Amoxicillin/ IFA/     ORS/Zinc/IFA Syrup/     Cotrimoxazole)	Yes			
ASHA Incentives: Any Time lag/Delay in Payment after submission of voucher 0 Average delay	No			
ASHA is aware about provision of incentives under NTEP (Informant Incentives, Treatment Supporter Incentives) and Nikshay Poshan Yojna (500 per month incentive to the TB patient for the duration of treatment)	Yes			
35. Number of Village Health & Sanitation days conducted in last 6 month	54			

Indicator		Remarks/Observation		
36. Incentives:	<ul> <li>Performance Incentives is disbursed to CHOs on monthly basi</li></ul>			
37. Frequency of VHSNC/MAS meeting (check and obtain minutes of last meeting held) 38. Whether CHOs and HWC				
staffs are involved in VHSNC/ MAS meeting	✓Yes/	∐No		
39. Maintenance of records on	<ul> <li>TB cases: ☑drug sensitive/drug resistant cases/both</li> <li>Malaria cases: ☐Yes☐No</li> <li>Palliative cases: ☐Yes/☑No</li> <li>Cases related to Dengue and Chikungunya: ☐Yes/☑No</li> <li>Leprosy cases: ☐Yes/☑ No</li> </ul>			
40. How much fund was received and utilized by the facility under NHM?	Fund Received last year: 20,000 Fund utilized last year: 20,000 Items/ Activities whose expenditure is met out of the RKS/ Untied Fund regularly:			
	Reason	s for underutilization of fund (if any)		
41. Availability of ambulance services in the area	Yes (10	08)		
42. How many cases from the sub Center were referred to PHC in last month?	Number: - 8  Types of cases referred out:			
43. Key challenges observed in the Challenge	ne tacilit	y and the root causes  Root causes		
a. Problem of ANC checkup.		a. ANC test should be provided at the centre.		
b. Boundary wall problem.		b. Built boundary wall.		
c. Water gets filled around the sub centre.		c. Necessarry action should be taken accordingly.		
d. Drinking water problem in the summer. e. ANMOL software understanding by ANM.		d. Action should be taken for bore.  e. Training of ANMOL should be given in regular mode to the ANM.		



# **Population Research Centre Ministry of Health and Family Welfare, GoI, New Delhi**



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## Schedule for PIP Monitoring

## B. Service Delivery: Primary Health Centre (HWC)/ Urban Primary Health Centre

Name of facility visited	Chachoda
Facility Type	☑PHC HWC/□&U-PHC
Whether the facility has been converted to HWC	☑Yes/□No
Standalone/Co-located	Standalone/ Co-located
	Co-located with (if applicable):
Accessible from nearest road head	☑Yes/□No
Date of Visit	16/09/2021
Next Referral Point	Facility: Binaganj
	Distance: 3 KM

Please remember that along with the checklist you have to list five key challenges observed in the facility and explore the root causes during the discussion in the facility and document them.

Indicator	Remarks/Observation
1.OPD Timing	9 AM to 4 PM
<ul> <li>For U-PHC, check if evening/morning OPD/Clinics being conducted</li> </ul>	✓Yes/□No
2. Whether the facility is functioning in PPP mode	□Yes☑ No
3.Condition of infrastructure building	Comments:
Please comment on the condition and tick the appropriate box	<ul> <li>Z24x7 running water facility</li> <li>✓ Facility is geriatric and disability friendly (ramps etc.)</li> <li>✓ Clean functional toilets available (separate for Male and Female)</li> <li>✓ Drinking water facility available</li> <li>✓ OPD waiting area has sufficient sitting arrangement</li> <li>✓ ASHA rest room is available</li> <li>✓ Drug storeroom with rack is available</li> <li>✓ Power backup</li> <li>✓ Branding</li> </ul>
4. Number of functional inpatient beds	12 beds

5. List of Services available	(1) OPD
	(2) IPD
	(3) Path Lab

Indicator		Remarks/Observation				
6. If 24x7 delivery services	✓ Yes/	/□No				
available						
7. Tele-medicine/Consultation services available	□Yes/	∕ No				
	If ves	average case per day				
8. Biomedical waste management	Sharp 1					
practices		Burial pit:				
Principal		System, if any:				
9. Details of HR available in the		HR	San.	Reg.	Cont.	
facility (Sanctioned and In-		MO (MBBS)	0	0	0	
place)		MO (AYUSH)	0	0	0	
		SNs/GNMs	0	1	0	
		ANM	0	1	0	
	]	LTs	0	1	0	
		Pharmacist	0	0	1	
		Public Health	0	0	0	
		Manager (NUHM)				
		LHV/PHN	0	0	0	
	L	Others	0	0	0	
10. IT Services	•	Desktop/Laptop availabl				
	•	All ANMs have function	al Tablets	s:☑Yes/[	□No	
	•	Smart phones given to al	l ASHAs:	✓ Yes/[	□No	
	•	Internet connectivity:				
	Quality/strength of internet connection: Good					
11. Kayakalp		tiated: Yes				
		cility score:				
12 NOAG		vard received:				
12. NQAS		sessment done: Internal/S	tate			
		cility score: rtification Status:				
13. Availability of list of essential	✓ Yes/					
medicines (EML)/ drugs (EDL)	V 1 es/	/LINO				
medicines (EME)/ drugs (EDE)	If was	total number of drugs in l	EDI 112			
	ii yes,	iotai iiuiiioti oi urugs III I	בועב 112			
	EDL d	isplayed in OPD Area: 🗷	Yes/□No	)		
	No. of drugs available on the day of visit (out of the EDL)					
14. Implementation of DVDMS or	□Yes/□ No					
similar supply chain management system	If other	If other, which one				

Indicator		Remarks/Observation		
15. Shortage of 5 priority drugs	1	Anti D Injection		
from EDL in last 30 days, if any		Antibiotic		
	3			
	4			
16 D	5	**		
16. Drugs Available for Hypertension		Yes		
& Diabetic patients:		Yes Yes		
17. Shortage of sufficient number	1	165		
of Hypertension & Diabetic in last	2			
7 days	3			
18. Availability of Essential	✓ Sufficient S	upply		
Consumables:				
	In last 6 month	ns how many times there was shortage		
19. Availability of essential	☑In-house			
diagnostics	⊠ Outsourced	/PPP		
	⊠ Both/ Mixed			
In-house tests	Timing: Yes 9 AM to PM			
	Total number of tests performed:			
	Details of tests performed:			
Outsourced/PPP	Timing:			
Subsureed/111	Total number of tests performed:			
	Details of tests performed:			
20. X-ray services is available	□Yes/ ☑ 1			
		e & nos. of functional X-ray machine is available		
	in the hosp	itai.		
	Is the X-ray	y machine AERB certified: Yes/ No		
21. Whether diagnostic services (lab,	□Free for BPI			
X-ray etc.) are free for all	☐ Free for eld	•		
		K beneficiaries		
	✓ Free for all			
22. Availability of Testing kits/ Rapid				
Diagnostic Kits	⊠ Minimal Sh			
	⊠ Acute short	tage		
22 If d	D.1:			
23. If there is any shortage of major	Delivery Table			

instruments/equipment	

24. Average downtime of equipment. Details of equipment are nonfunctional for more than 7 days  25. Availability of delivery services  ■ If yes, details  Comment on condition of labour room:  Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): □Yes/□No  Payment is up to date: □Yes/□No  Average delay: Payment done till: Reasons for delay:  27. Availability of JSSK entitlements  If Yes, whether all entitlements being provided □Free delivery services (Normal delivery/C-section) □ free duery services (Normal delivery/C-section) □ free duery services (Normal delivery/C-section) □ free delivery services (Normal delivery/C-section) □ free drags and consumables □Free drags and consumables □Free referral transport (home to facility) □Free referral transport (drop back from facility to home) □ No user charges  28. Line listing of high-risk pregnancies 29. Number of normal deliveries in last three month  30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility  □ Ves/□No □ Verse/□No □ Verse/□No □ Ves/□No	Indicator	Remarks/Observation
If yes, details     Comment on condition of labour room:     Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): □Yes/□No  26. Status of JSY payments     Payment is up to date: ☑Yes/□No     Average delay:     Payment done till:     Reasons for delay:  27. Availability of JSSK     entitlements  If Yes, whether all entitlements being provided     ☑Free delivery services (Normal delivery/C-section)     ☑ free diet     ☑Free drugs and consumables     ☑Free diagnostics     ☑ Free referral transport (home to facility)     ☑Free referral transport (drop back from facility to home)     ☑No user charges  28. Line listing of high-risk     pregnancies  29. Number of normal deliveries in last three month  30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility     ☐ Previous year: 0     ☐ Current FY: 0     ☐ Previous year: 1     ☐ Current FY: 1     ☐ Availability of vaccines and hub	equipment. Details of equipment are nonfunctional	
Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): □Yes/□No  26. Status of JSY payments  Payment is up to date: ☑Yes/□No  Average delay: Payment done till: Reasons for delay:  27. Availability of JSSK entitlements  If Yes, whether all entitlements being provided ☑Free delivery services (Normal delivery/C-section) ☑ free diet ☑Free drugs and consumables ☑Free drugs and consumables ☑Free drugs and consumables ☑Free drugs and consumables ☑Free referral transport (home to facility) ☑Free referral transport (drop back from facility to home) ☑No user charges  28. Line listing of high-risk pregnancies  29. Number of normal deliveries in last three month 30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility 33. Number of child Death reported in the facility Current FY: 1  34. Availability of vaccines and hub ☑Yes/□No		☑Yes/ □No
with neo-natal ambu bag): □Yes/□No  Payment is up to date: ☑Yes/□No Average delay: Payment done till: Reasons for delay:  27. Availability of JSSK entitlements  If Yes, whether all entitlements being provided □Free delivery services (Normal delivery/C-section) □ free diet □Free diagnostics □ Free diagnostics □ Free diagnostics □ Free referral transport (home to facility) □Free referral transport (drop back from facility to home) □ No user charges  28. Line listing of high-risk pregnancies  29. Number of normal deliveries in last three month  30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility Current FY: 0  Payment is up to date: ☑Yes/□No  Average delay: □ Yes/□No  If Yes, whether all entitlements being provided □ Free delivery services (Normal delivery/C-section) □ Yes/□No  Free diagnostics □ Free diagnostics □ Free diagnostics □ Free diagnostics □ Free desprices □ Free blood services □ Free desprices □ Free blood services □ Free desprices □ Free blood services □ Free blood services □ Free blood services □ Free blood services □ Free desprices □ Free blood services □ Fr	If yes, details	Comment on condition of labour room:
Average delay: Payment done till: Reasons for delay:  27. Availability of JSSK entitlements  If Yes, whether all entitlements being provided  □Free delivery services (Normal delivery/C-section)  □ free diet  □Free drugs and consumables  □Free drugs and consumables  □Free blood services  □Free referral transport (home to facility)  □Free referral transport (drop back from facility to home)  □No user charges  28. Line listing of high-risk pregnancies  29. Number of normal deliveries in last three month  30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility  Current FY: 0  Previous year: 0  Current FY: 1  34. Availability of vaccines and hub □Yes/□No		· ·
If Yes, whether all entitlements being provided	26. Status of JSY payments	Average delay: Payment done till:
☐Free delivery services (Normal delivery/C-section)   ☐ free diet   ☐ Free diet   ☐ Free drugs and consumables   ☐ Free diagnostics   ☐ Free blood services   ☐ Free referral transport (home to facility)   ☐ Free referral transport (drop back from facility to home)   ☐ No user charges   ☐ Number of normal deliveries in last three month   ☐ Availability of Daksh/Dakshta trained/SBA trained MO/SA/ANM in Labour Room   ☐ ANM in Labour Room   ☐ Previous year: 0   ☐ Current FY: 0   ☐ Ourrent FY: 0   ☐ Ourrent FY: 1		
<ul> <li>☑Free diagnostics</li> <li>☑ Free blood services</li> <li>☑ Free referral transport (home to facility)</li> <li>☑ Free referral transport (drop back from facility to home)</li> <li>☑ No user charges</li> <li>28. Line listing of high-risk pregnancies</li> <li>29. Number of normal deliveries in last three month</li> <li>30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ANM in Labour Room</li> <li>31. Practice related to Respectful Maternity Care</li> <li>32. Number of Maternal Death reported in the facility</li> <li>33. Number of child Death reported in the facility</li> <li>34. Availability of vaccines and hub</li> <li>☑ Yes/□No</li> </ul>		✓ Free delivery services (Normal delivery/C-section)
☐ Free blood services   ☐ Free referral transport (home to facility)   ☐ Free referral transport (drop back from facility to home)   ☐ No user charges   ☐ No user		
☑Free referral transport (home to facility)   ☑Free referral transport (drop back from facility to home)   ☑No user charges  28. Line listing of high-risk pregnancies   ②Yes/□No		
☐ Free referral transport (drop back from facility to home)		
		<u> </u>
28. Line listing of high-risk pregnancies  29. Number of normal deliveries in last three month  30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility  34. Availability of vaccines and hub  □ Yes/□No  □ Yes/□No  □ Yes/□No  □ Yes/□No		· · · · · · · · · · · · · · · · · · ·
last three month  30. Availability of Daksh/Dakshta trained/SBA trained MO/SA/ ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility  34. Availability of vaccines and hub    Availability of Daksh/Dakshta   ✓ Yes		9
trained/SBA trained MO/SA/ ANM in Labour Room  31. Practice related to Respectful Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility  Current FY: 0  Previous year: 1 Current FY: 1  34. Availability of vaccines and hub		
Maternity Care  32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility  34. Availability of vaccines and hub  Maternity Care  Previous year: 0  Current FY: 0  Previous year: 1  Current FY: 1  Maternity Care	trained/SBA trained MO/SA/	
32. Number of Maternal Death reported in the facility  33. Number of child Death reported in the facility  34. Availability of vaccines and hub  Previous year: 0  Current FY: 0  Previous year: 1  Current FY: 1  VYes/□No	<u> </u>	
33. Number of child Death reported in the facility  34. Availability of vaccines and hub ✓ Yes/ □No	32. Number of Maternal Death	· · · · · · · · · · · · · · · · · · ·
in the facility Current FY: 1  34. Availability of vaccines and hub ✓ Yes/ □No		
34. Availability of vaccines and hub   ☐Yes/ ☐No	1	
I Nuises/Anni aware about open viai poncy: res/ no	cutter	Nurses/ANM aware about open vial policy: Yes/ No

Indicator	Remarks/Observation					
35. Number of newborns						
immunized with birth dose at						
the facility in last 3 months						
36. Newborns breastfed within	Yes					
one hour of birth (observe if						
practiced and women are						
being counseled)						
37. Number of sterilizations						
performed in last one month	0					
38. Availability of trained	✓Yes/□No					
provider for IUCD/PPIUCD						
39. Who counsels on FP services	SN					
40. Please comment on						
utilization of other FP services?						
41. FPLMIS has been implemented	✓Yes/□No					
42. Availability of functional	✓Yes/□No					
Adolescent Friendly Health Clinic	2 1 2 3/ 2 1 1 0					
,	If yes, who provides counseling	to adolescents:	Staff Nurse			
	Separate male and female counse					
43. Whether facility has fixed day	✓ Yes/□No	•				
NCD clinic	KT 1 C2/ LTAO					
TVED CIMIC	If Yes, how many days in a week: 2 days					
44. Are service providers trained in	If Tes, now many days in a week. 2 days					
cancer services?	□Yes/☑No					
cancer services:	LI Tes/ ZINO					
45. Number of individuals screened		Screened	Confirmed			
for the following in last 6	a. Hypertension	0	0			
months:	b. Diabetes	0	0			
	c. Oral Cancer	0	0			
	d. Breast Cancer	0	0			
	e. Cervical Cancer	0	0			
46. Whether wellness activities are	✓Yes/□No					
performed	Frequency:					
47. Whether reporting weekly data	✓ Yes/□No					
in P and L from under IDSP	v i es/∟ino					
48. Distribution of LLIN in high-	No. of LLIN distributed per	household: 1	per family/ Of	thers		
risk areas	(Specify):	••				

Indicator	Remarks/Observation
49. Status of TB elimination	Facility is designated as Designated Microscopy Centre (DMC):
programme	□Yes/☑ No
	If yes, percent of OPD whose samples were tested for TB
	(microscopy) in last 6 month (average) 66
	If anti-TB drugs available at the facility: ✓ Yes/□No
	If yes, are there any patients currently taking anti-TB drugs from the facility: $\Box Yes/\Box No$
	Percent of patients tested through CBNAAT/TruNat for Drug
	resistance in the last 6 months
	Is there a sample transport mechanism in place for:
	Investigation within public sector for TB testing? □Yes/☑No
	• Investigation within public sector for other testing? □Yes/☑No
	Outsourced testing? □Yes/☑No     UTD
	Are all TB patients tested for HIV? \( \subseteq \text{Yes} \subseteq \text{No} \)
	Are all TB patients tested for Diabetes Mellitus: \( \subseteq Yes \seten \subseteq No \)  Percent of TB Patients for whom DBT installments have been
	initiated under Nikshay Poshan Yojana in the last 6 months:
50. Status on Leprosy eradication	Nos. of new case detected by Field Worker in last 12 months:
programme	Out of those, how many are having Gr. II deformity:
programme	Frequency of Community Surveillance:
51. Maintenance of records on	TB Treatment Card cases (both for drug sensitive and drug)
	resistant cases): □Yes/☑No
	TB Notification Registers: □Yes/☑No
	Malaria cases: ☑Yes/□No
	Palliative cases □Yes/☑No
	<ul> <li>Cases related to Dengue and Chikungunya: □Yes/☑No</li> </ul>
	<ul> <li>Leprosy cases: □Yes/☑No If found positive record</li> </ul>
52. How much fund was received	Fund Received last year: 1,75,000=00
and utilized by the facility under	
NHM?	Tana amizoa iast year. 1,73,000-00
	Items/Activities whose expenditure is met out of the RKS/Untied
	Fund regularly:
	Reasons for underutilization of fund (if any)

Indicator	Remarks/Observation
53. Status of data entry in (match	HMIS: ☑Updated/□ Not updated
with physical records)	MCTS: ☑Updated/□Not updated
	ANMOL: ✓ Updated/□Not updated
	IHIP: ✓ Updated/□ Not updated
	HWC Portal: ☑Updated/□Not updated
	Nikshay Portal: ☑Updated/□Not updated
54. Frequency of RKS meeting	
(check and obtain minutes of last	
meeting held)	
55. Availability of ambulance	PHC own ambulance available
services in the area	PHC has contracted out ambulance services
	Ambulances services with Centralized call centre
	Government ambulance services are not available
	Comment (if any): 108 ambulance
	108 amburance
How many cases from sub centre were	Number: 22
referred to this PHC last month?	
	Types of cases referred in:
How many cases from the PHC were	Number: 03
referred to the CHC last month?	
	Types of cases referred out:
57. Key challenges observed in the facility	
Challenge	Root causes
a. Lack of medical staff in PHC.	a. Medical staff should be filled.
b. Lack of honorarium issue for temporary	b. Things should be considered.
worker.	The state of the s
c. ANMOL software causing problem.	c. Training of ANMOL should be given.
d. Lack of medical equipment.	d. Necessary actions should be taken.
e. Not satisfied in IT infrastructure.	e. IT infrastructure should be upgraded.



## Population Research Centre Ministry of Health and Family Welfare, GoI, New Delhi



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### Schedule for PIP Monitoring

C. Service Delivery: Community Health Centre (CHC) Binaganj

Name of facility visited	Binaganj
Facility Type	☑CHC/□U-CHC
FRU	✓Yes/□No
Standalone/Co-located	✓Standalone/□Co-located
	Co-located with (if applicable):
Accessible from nearest road head	✓Yes/□No
Date of Visit	16/09/2021
Next Referral Point	Facility: GUNA
	Distance: 65 KM

Please remember that along with the checklist you have to list five key challenges observed in the facility and explore the root causes during the discussion in the facility and document them.

Indicator	Remarks/Observation					
1.OPD Timing	9 AM to 4 PM					
2. Whether the facility is functioning in PPP mode	□Yes/☑No					
3.Condition of infrastructure building		Comments: Old Building 20 year old, Labour room candam				
Please comment on the condition and tick the appropriate box	<ul> <li>✓ 24x7 running water facility</li> <li>✓ Facility is geriatric and disability friendly (ramps etc.)</li> <li>✓ Clean functional toilets available (separate for Male and Female)</li> <li>✓ Drinking water facility available</li> <li>✓ OPD waiting area has sufficient sitting arrangement</li> <li>✓ ASHA rest room is available</li> <li>✓ Drug storeroom with rack is available</li> <li>Power backup: ✓ Complete Hospital □ Part of the hospital</li> </ul>					
4.Number of functional inpatient beds	18					
5.List of Services available		hours Emergence/minor Troi				
	Postmortem/ normal labour/ Blood Transfusion unit, FP					
• Specialized services available	Sl.	Service	Y/N			
in addition to General OPD,	1	Medicine	Y			
ANC, Delivery, PNC,	2 O & G N					
Immunization, FP, Laboratory	7 Pediatric N					
services						

Indicator	Remarks/Observation							
		4	Gene	eral Surgery			N	
		5	Anes	thesiology			N	
		6	Opht	halmology			Y	
		7	Dent	al			N	
		8	Imag	ing Services (2	X-ray)		Y	_
		9	Imag	ing Services (	USG)		N	
		10	New	born Stabilizat	ion Unit	-	Y	
• If any of the specialists are	□Yes	availal	ole					
available 24x7	□Yes	s, availa	ble on	ly on-call				
	✓Not	t availa	ble					
Emergency	Gener	al eme	rgency	:				
	or							
		ies avai		for:				
		Triag						
		Resus						
CEL 10 10 10 10 10 10 10 10 10 10 10 10 10		Stabil		1				
6.Tele-medicine/Consultation	⊔Ye	s/☑No						
services available				_				
				per day				
7.Operation Theatre available		s/□No						
	If yes.							
	Major:							
		✓ Mino	or:					
8.Availability of functional Blood	✓Yes/□No							
Storage Unit				nits of blood co	•		e: No	
				usion done in l	ast mon	th: 2		
9. Whether blood is issued free, or		ee for E						
user-fee is being charged		ee for e	•					
				eneficiaries				
	$\boxtimes$ Fr	ee for a	.11					
10.Biomedical waste management	✓Sha	rp pit:						
practices		ep Buria						
	□Other System, if any:				1			
11.				R	San.	Reg.	Cont.	
		MO (N			0	02	0	
		Specia	lists	Medicine	0	0	0	
				ObGy	0	0	0	
				Pediatrician	0	0	0	
				Anesthetist	0	0	0	
		Dentis			0	0	0	
		SNs/G	NMs		0	5	1	
		LTs			0	1	2	
		Pharm	acist		0	2	1	

Indicator	Remarks/Observation			
	Dental Assistant/Hygienist Hospital/Facility Manager EmOC trained doctor LSAS trained doctor Others			
12.IT Services	<ul> <li>Desktop/laptop available: ☑Yes/□No</li> <li>Internet connectivity: ☑Yes/□No</li> <li>Quality/strength of internet connection:</li> </ul>			
13.Kayakalp	Initiated: Yes Facility score: 86% Award received: No			
14.NQAS	Assessment done: Internal/State Facility score: Certification Status:			
15.LaQshya	Labour Room: 70% Operation Theatre:			
16.Availability of list of essential medicines (EML)/drugs (EDL)	✓ Yes/□No  If yes, total number of drugs in EDL 29			
	EDL displayed in OPD Area: □Yes/□No  No. of drugs available on the day of visit (out of the EDL)			
17.Implementation of DVDMS or similar supply chain management system	☑Yes/□No  If other, which one			
18.Shortage of 5 priority drugs from EDL in last 30 days, if any	1 2 3 4 5			
19.Availability of Essential Consumables:	✓ Sufficient Supply  ✓ Minimal Shortage  ✓ Acute shortage			
20.Availability of essential diagnostics	In last 6 months how many times there was shortage  ☑In-house ☑Outsourced/PPP ☑Both/Mixed			
In-house tests	Timing: 9 AM to 4 PM Total number of tests performed: 27 Details of tests performed:			

Indicator	Remarks/Observation
Outsourced/PPP	Timing: Total number of tests performed: Details of tests performed:
21. X-ray services is available	✓Yes/□No If yes, type & nos. of functional X-ray machine is available in the hospital:
22. Whether diagnostic services (lab, X-ray, USG etc.) are free for all	Is the X-ray machine AERB certified: ✓Yes/□No □Free for BPL □Free for elderly □Free for JSSK beneficiaries ✓ Free for all
23. Availability of Testing kits/Rapid Diagnostic Kits	✓Sufficient Supply  ⊠Minimal Shortage  ⊠ Acute shortage
24. If there is any shortage of major instruments/equipment	
25. Average downtime of equipment Details of equipment are nonfunctional for more than 7 days	
26. Availability of delivery services	✓Yes/□No
If the facility is designated as FRU, whether C-section are performed	□Yes/☑No  Number of normal deliveries performed in last month:  No. of C-sections performed in last month:
Comment on condition of:	Labour room: OT:
	Functional New-born care corner (functional radiant warmer with neo-natal ambu bag): ✓ Yes/□No
27. Status of JSY payments	Payment is up to date: ✓Yes/□No Average delay: Payment done till: Reasons for delay:
28. Availability of JSSK entitlements	☑Yes/ □No
	If yes, whether all entitlements being provided  ☑Free delivery services (Normal delivery/C-section)  ☑Free diet  ☑Free drugs and consumables  ☑Free diagnostics

Indicator	Remarks/Observation
	☑Free blood services
	☑Free referral transport (home to facility)
	✓Free referral transport (drop back from facility to home)
	✓No user charges
29. PMSMA services provided	✓Yes/□No
on 9 <sup>th</sup> of every month	
	If yes, how are high risks identified on 9 <sup>th?</sup>
	<i>y</i> ,
	If no, reasons thereof:
20 Line listing of high wish	
30. Line listing of high-risk	□X/□N
pregnancies	✓Yes/□No
31. Practice related to Respectful	Yes
Maternity Care	
32. Whether facility have	
registers for entering births	✓Yes/□No
and deaths	
33. Number of Maternal Death	Previous year: 0
reported in the facility	Current year: 0
34. Number of Child Death	Previous year: 0
reported in the facility	Current year: 0
35. If Comprehensive Abortion	✓Yes/□No
Care (CAC) services available	
36. Availability of vaccines and	✓Yes/□No
hub cutter	Nurses/ ANM aware about open vial policy: □Yes/□No
37. Number of newborns	
immunized with birth dose at	508
the facility in last 3 months	
38. Newborns breastfed within	
one hour of birth (observe if	518
practiced and women are	
being counseled)	
39. Number of sterilizations	04
performed in last one month	
40. Availability of trained	✓Yes/□ No
provider for IUCD/PPIUCD	
41. Who counsels on FP services	SN and ANM
42. Please comment on	
utilization of other FP services?	
43. FPLMIS has been implemented	☑Yes/□ No
44. Availability of functional	✓Yes/ □ No

Indicator	Remarks/Observation				
45. Whether facility has fixed day	☑Yes/□No				
NCD clinic	If Yes, how many days in a week	r. 6 days			
46. Are service providers trained in	ii 1 cs, now many days in a week	c. o days			
cancer services?	✓Yes/□ No				
47. Number of individuals screened		Screened	Confirmed		
for the following in last 6	f. Hypertension	1800	150		
months:	g. Diabetes	1300	84		
	h. Oral Cancer	0	0		
	i. Breast Cancer	0	0		
	j. Cervical Cancer	0	0		
48. Are service providers trained in cancer services?	✓Yes/□No				
49. Whether reporting weekly data in P, S and L from under IDSP	☑Yes/□ No				
50. Status of TB elimination	Facility is designated as Designa	ted Microscopy	Centre (DMC): §		
programme	✓Yes/□No		(= === ),		
	If yes, percent of OPD whose samples were tested for TB				
	(microscopy) in last 6 month (average)				
	If anti-TB drugs available at the				
		Ž			
	If yes, are there any patients currently taking anti-TB drugs from the				
	facility: \(\sigma \text{Yes}/\sigma \text{No}\)				
	Percent of patients tested through	n CBNAAT/Tru	Nat for Drug		
	resistance in the last 6 months				
	Is there a sample transport mechanism	anism in place for	or:		
	• Investigation within public			lo	
	• Investigation within public	sector for other	testing? $\square Yes/\square$	]No	
	Outsourced testing? □Yes/	□No			
	Are all TB patients tested for HI	V? ☑Yes/□ No	)		
	Are all TB patients tested for Dia	abetes Mellitus:	☑Yes/□No		
	Percent of TB Patients for whom	DBT installmen	nts have been		
	initiated under Nikshay Poshan Y				
51. Status on Leprosy eradication	Nos. of new case detected by Fie				
programme	Out of those, how many are havi		nity:		
	Frequency of Community Survei				
52. Maintenance of records on	TB Treatment Card cases (book Resistant cases): ☑Yes/□No.	_	sitive and drug		
	· ·				
	<ul> <li>TB Notification Registers: ✓</li> <li>Malaria cases: ✓Yes/□No</li> </ul>	1 CS/ LINU			
		-			
	Palliative cases:   ✓ Yes/□No  Cases what the Demonstrated  The Cases what the Demonstrated the Demons		<b>■</b> \$7 /□ <b>*</b> ₹		
	• Cases related to Dengue and				
	Leprosy cases:   ✓ Yes/□No	If found positive	e record		

Indicator	Remarks/Observation
53. How much fund was received	Fund Received last year:
and utilized by the facility under NHM?	Fund utilized last year:
	Reasons for under utilization of fund (if any)
54. Status of data entry in (match	HMIS: ☑Updated/□Not updated
with physical records)	MCTS: ☑Updated/□Not updated
with physical records)	<u> </u>
	IHIP: ✓ Updated/□Not updated
	HWC Portal: □Updated/⊠Not updated
	Nikshay Portal: ✓ Updated/□Not updated
55. Frequency of RKS meeting	
(check and obtain minutes of last	
meeting held)	EATIC 1.1
56. Availability of ambulance	⊠CHC own ambulance available
services in the area	⊠CHC has contracted out ambulance services
	✓ Ambulances services with Centralized call centre
	⊠Government ambulance services are not available
	Comment (if any):
	108 ambulance
How many cases from sub	Number: 126
centre/ PHC were referred to	
this CHC last month?	Types of cases referred in:
How many cases from the CHC	Number: 80
were referred to the DH last	
month?	Types of cases referred out:
57. Key challenges observed in	the facility and the root causes
Challenge	Root causes
a. No MO working in CHC.	a. MO should be appointed
b. Shortage of specialized doctor.	b. Vacant post of doctor should be filled
c. Building condition is not good.	c. Building should be renovated
d. OT not available	d. OT should be stabilized
e. Lack of Medical equipment	e. Action should be taken for availability of medical equipment

#### **List of Acronyms**

**AFHS** Adolescent Friendly Health Clinic MCH Maternal and Child Health Annual Health Survey AHS LT Lab Technician AMC **Annual Maintenance Contract** LTT **Laparoscopy Tubectomy** AMG **Annual Maintenance Grant** MCH Maternal and Child Health MCP Card Mother Child ProtectionCard ANC **Anti Natal Care** ANM **Auxiliary Nurse Midwife** MCTS Maternal and Child TrackingSystem **Adolescent Reproductive and Sexual Health ARSH** MDR Maternal death Review ART **Anti Retro-viral Therapy** M&E **Monitoring and Evaluation ASHA Accredited Social Health Activist** MMR **Maternal Mortality Ratio** Aanganwadi Worker Medical Mobile Unit AWW MMU Ayurvedic, Yoga, Unani, Siddha, Homeopathy AYUSH MP Madhva Pradesh BAM **Block Account Manager** MPW Multi Purpose Worker BCM Block Community Mobilizer MSS MahilaSwasthyaShivir **BEmOC Basic Emergency Obstetric Care Medical Officer** мо Ministry of Health and Family Welfare вмо **Block Medical Officer** MoHFW **BMW Bio-Medical Waste** NBCC **New Born Care Corner** BPM **Block Programmer Manager** NBSU **New Born Stabilisation Unit** BB **Blood Bank** NCD Non Communicable Diseases BSU **Blood Storage Unit** NFHS-4 **National Family Health Survey-4** CBC **Complete Blood Count** NHM **National Health Mission** National Leprosy EradicationProgramme Civil Dispensary NLEP CD CFΔ Clinical Establishment Act Non Medical Assistant ΝΜΔ CEmOC **Comprehensive Emergency Obstetric Care** NMR **Neonatal Mortality Rate** СН Civil Hospital NRC **Nutrition Rehabilitation Centre** CHC **Community Health Centre** NRHM **National Rural Health Mission** смно **Chief Medical and Health Officer** NSCB Netaji Subhash Chandra Bose **Civil Surgeon** NSSK NavjaatShishu Suraksha karyakram CS CTT **Conventional Tubectomy** NSV No Scalpel Vasectomy DAO District AYUSH Officer Oh&G Obstetrics and Gynaecology DAM **District Account Manager** OCP **Oral Contraceptives Pills** DCM **District Community Mobilizer** OPD **Outdoor Patient Department** DEIC **District Early Intervention Centre** OPV **Oral Polio Vaccine** DFO **Data Entry Operator** ORS **Oral Rehydration Solution** DH **District Hospital** ОТ **Operation Theatre District Immunization Officer** DIO PFMS **Public Financial Management System** DM **District Magistrate** PHC **Primary Health Centre** DMC **Designated Microscopic Centre** PIP **Programme Implementation Plan** DMO **District Malaria Officer** PMU **Programme Management Unit Direct Observation of Treatment Programmatic management of Drug Resistant TB** DOT **PMDT** DPM **District Programmer Manager** PPIUCD Post-Partum Intra Uterine Contraceptive Device DTO District Tuberculosis Officer PRC Population Research Centre EAG **Empowered Action Group** PRI Panchayati Raj Institution **EC Pills Emergency Contraceptive Pills** Plasmodium Vivex **Essential Drugs List** RBSK Rashtriya Bal SwasthyaKaryakram **EDL EmOC Emergency Obstetric Care RCH Reproductive Child Health ENT** Ear, Nose, Throat RGI Registrar General of India FΡ **Family Planning** RKS Rogi Kalyan Samiti FRU First Referral Unit RashtriyaKishoreSwasthyaKaryakram RKSK Government of India GOI RMNCH+A Reproductive, Maternal, Newborn, Child Health HFW **Health & Family Welfare Adolescents** HIV **Human Immuno Deficiency Virus** RNTCP **Revised National Tuberculosis ControlProgram Health Management Information System** Rapid Plasma Reagen HMIS RPR **HPD High Priority District** RTI **Reproductive Tract Infection Integrated Counselling and Testing Centre** Severe Acute Malnourishment ICTC SAM IDR Infant Death Review SBA Skilled Birth Attendant IFC Information, Education, Communication SDM Sub-Divisional Magistrate IFA Iron Folic Acid SHC **Sub Health Centre IMEP** Infection Management Environmental Plan Staff Nurse IMNCI Integrated Management of Neonatal and Childhood illnessSNCU Special Newborn Care Unit **Sexually Transmitted Infection** IMR Infant Mortality Rate STI IPD **Indoor Patient Department** T.B. **Tuberculosis Tuberculosis Health Visitor IPHS Indian Public Health Standard** TBHV IUCD Copper (T) -Intrauterine Contraceptive Device TT Tetanus Toxoide JE Janani Express (vehicle) LIPHC **Urban Primary Health Centre** JSSK Janani ShishuSurkshaKaryakram USG **Ultra Sonography** ISY Janani Surksha Yojana WIFS Weekly Iron Folic-acid Supplementation LBW Low Birth Weight VHND Village Health & Nutrition Day LHV **Leady Health Visitor** VHSC **Village Health Sanitation Committee** LSAS Life Saving Anaesthesia Skill WCD Women & Child Development





